

Information for citizens of Ukraine

If you want to apply for international protection, you have to be on the territory of the Republic of Bulgaria. The application for international protection can be made either before the State Agency for Refugees, or before any other state authority, which will be obliged to refer it immediately to the State Agency for Refugees.

In order your application to be registered and the procedure for granting international protection to start, you have to appear in person in one of the following Registration-and-Reception Centres of the State Agency for Refugees:

- Registration-and-Reception Centre in Sofia

Address: 1618 Sofia, Ovcha kupel district; Montevideo Street N 21 A;

- Registration-and-Reception Centre in the village of Banya

Address: Banya village, Nova Zagora Municipality, the district of Mineralni bani N17;

- Registration-and-Reception Centre in the town of Harmanli

Address: Harmanli, Drujba housing complex N 23

Your application for international protection should be in writing. The application must contain your personal data, contact details and a request to the Republic of Bulgaria.

Information about your rights and obligations will be provided. During the registration you will have your photograph and fingerprints taken. After the registration you will be issued a registration card, which you must carry with you at all times.

If you are a parent and you are accompanied in the Republic of Bulgaria by your minor child, you can ask for protection for your child within your application. In this case, the child should be with you when you appear in the Registration-and-Reception Centre.

If you are an unaccompanied minor, you can apply for international protection on your own behalf. In this case, you will be assigned a representative from the National Legal Aid Bureau to represent you during the procedure for international protection.

After the registration by officials of the State Agency for Refugees, you will have the following rights during the procedure for international protection:

- to remain on the territory of the Republic of Bulgaria;
- to move within a specified area in the Republic of Bulgaria;
- to shelter and food;
- to social support pursuant to the procedures and in the amount for the Bulgarian citizens;
- to health insurance, accessible medical care and free medical service under the conditions and pursuant to the procedure applicable to the Bulgarian citizens;
- to psychological help;
- to obtain a registration card;
- to a translator or interpreter.

For the time of the proceedings, you may be accommodated at a Registration-and-Reception Centre of the State Agency for Refugees, other accommodation facilities or at an address of your choice, if you have the means to meet your living needs.

The Law on Asylum and Refugees allows for access to the labour market if the procedure for international protection takes longer than 3 months from the lodging of the application due to reasons beyond the applicant's control.

Beneficiaries of international protection have the right to access the labour market in accordance with the provisions of the national legislation.

By the completion of the procedure, the applicants have their health insurance covered under the terms and conditions for Bulgarian citizens. Upon completion of the procedure, the beneficiaries of international protection have their health insurance covered under the terms and conditions for Bulgarian citizens.

Additional information can be obtained in the Registration-and-Reception Centres , at the e-mail: sar@saref.government.bg or by phone: +359 876 388 427 or +359 876 388 437.

USEFUL CONTACTS FOR CITIZENS OF UKRAINE:

1. Information portal of the Council of Ministers
2. General Directorate Border Police - Ministry of Interior
3. Migration Directorate - Ministry of Interior
4. Employment Agency

A template for an application for international protection in Russian, English and Ukrainian: