



Smoking or using electronic
cigarettes is **not allowed** inside
the building.



Please pay attention!

Use electricity only to charge your mobile phone or to operate the electric kettle.



Connecting any other devices is **not allowed** to avoid the risk of **fire!**





Bringing alcoholic beverages and energy drinks is **not allowed**.



Always buy your ticket and check its validity when using public transportation.

In case of checking an invalid ticket, **a fine of 40 BGN** will be applied.





Possession of drugs and narcotic substances
is **strictly prohibited**.



Possession of weapons and explosive materials is **strictly prohibited**.





Pets are **not allowed**
in the facility.



Please **do not remove or transfer** any property of the facility.



Changing rooms without authorisation from
SAR is **not allowed**.



Officers from the State Agency for Refugees may enter your room.

These visits are part of regular safety and control checks.

You are **required** to allow them access.



You should **return** to the
reception centre by **7:00 PM**.

Officials will conduct daily surprise
inspections.

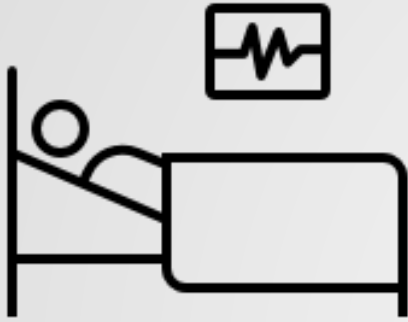


You are expected to **respect the rights** of other residents living in the facility.

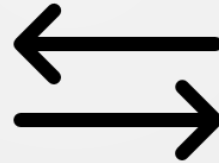
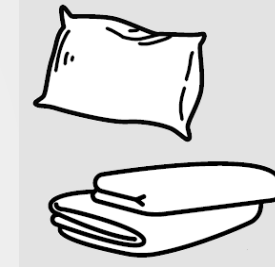


Everyone has the right to be treated with **respect.**





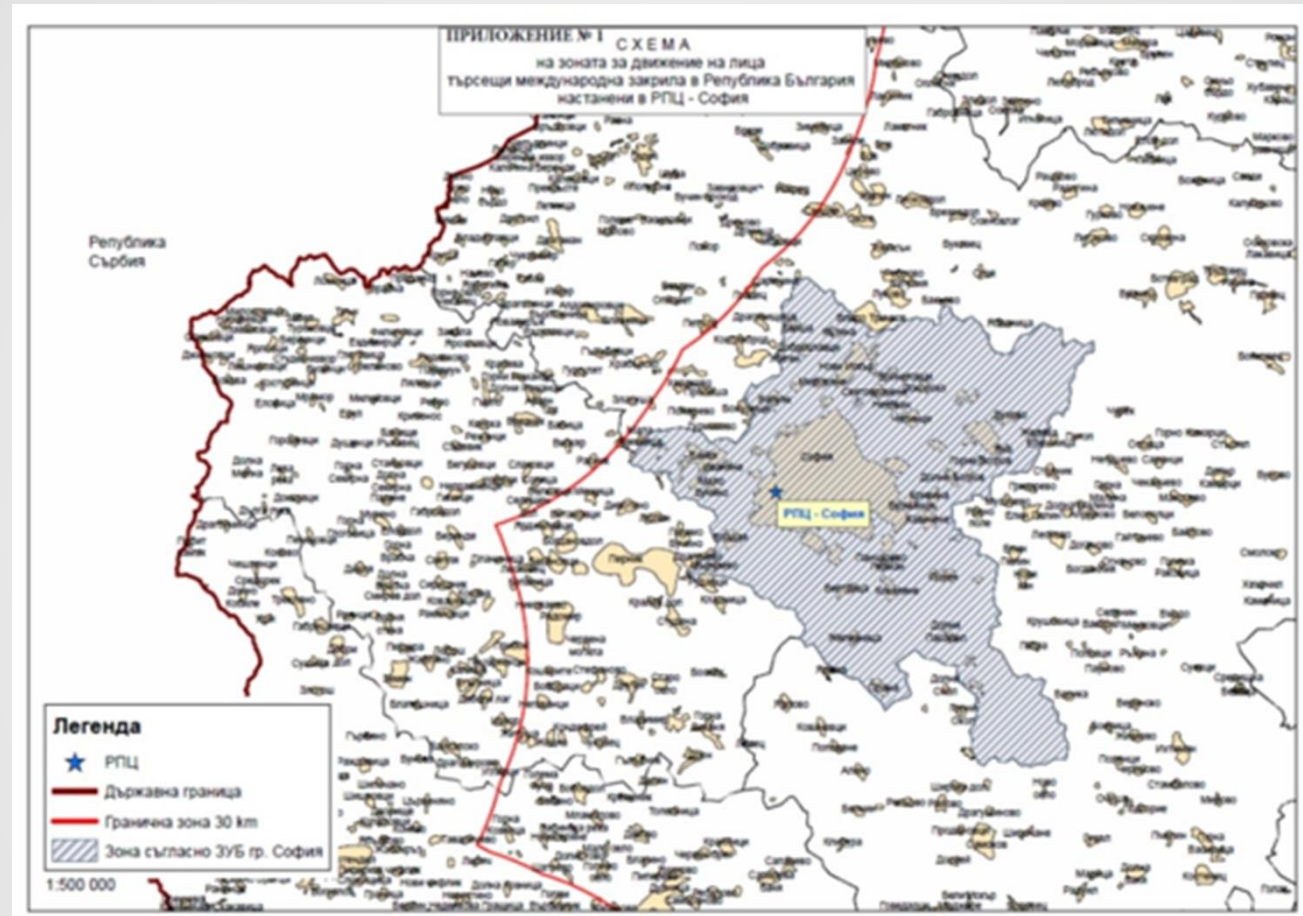
If you feel sick, go to the medical staff
and **follow their instructions.**



You are required to **return** all items given to you in the same condition as when you received them.



Please note that you are required to **leave** the centre once your right to accommodation has been **terminated or withdrawn**.



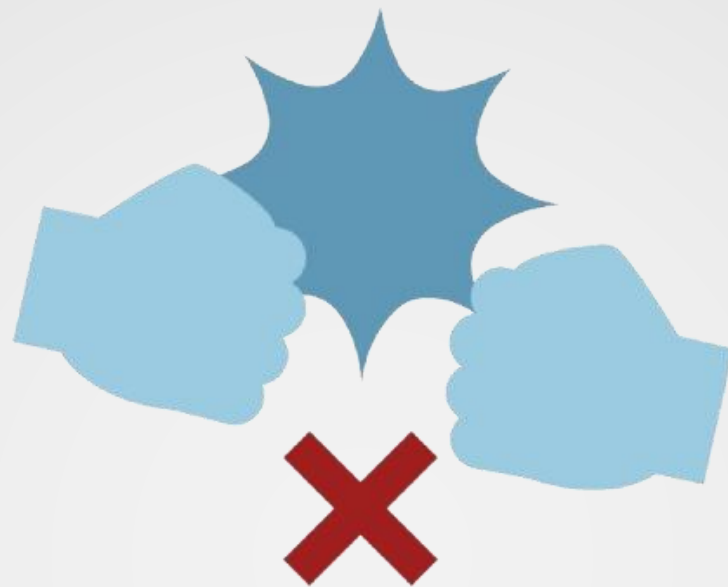
Please note that you are **not allowed** to **travel outside / leave** the designated area.



Please be aware of actions that can create or spread **fire**.



Do not light **fires** anywhere in the centre.

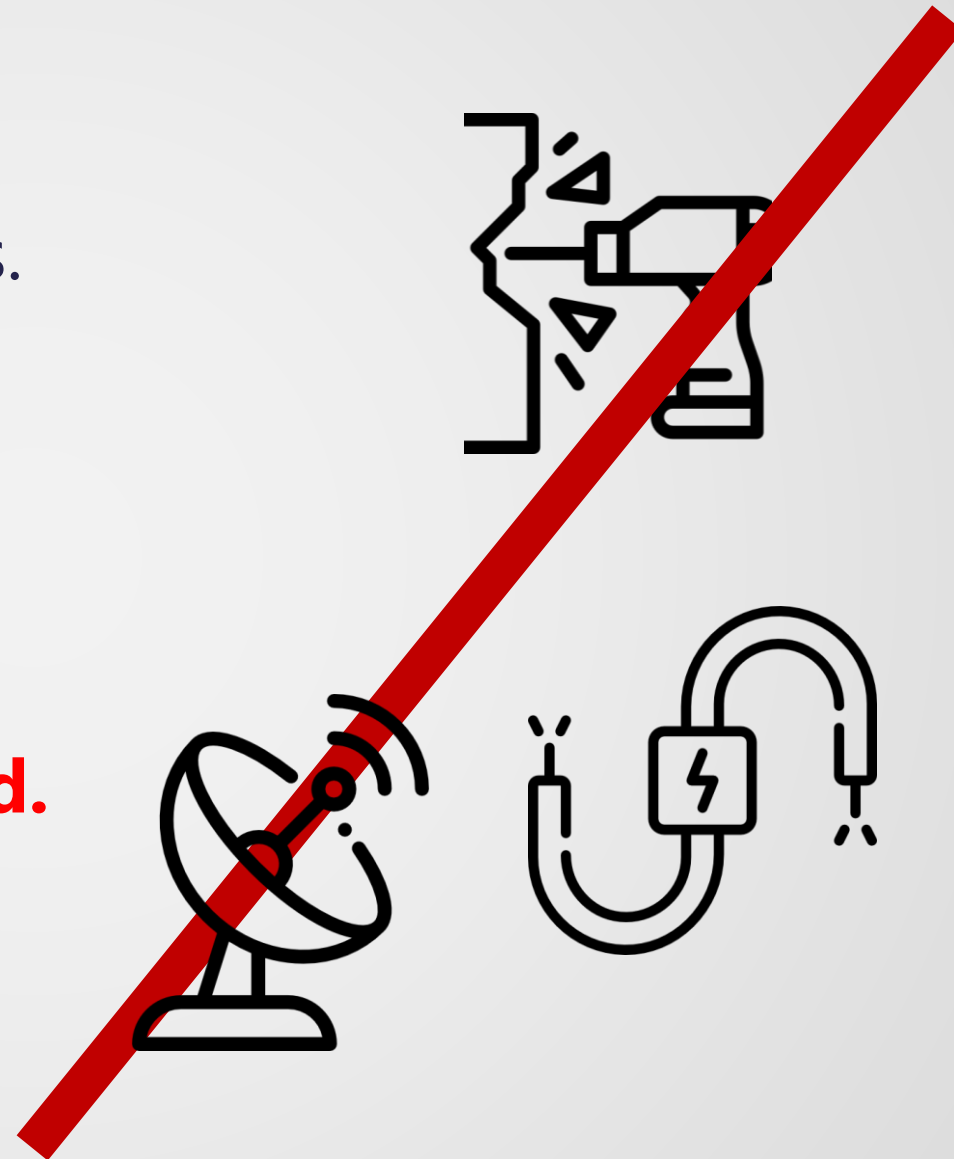


Violence is **not tolerated**.
Please seek support if you feel unsafe
or threatened.



Please **do not damage** the walls.

Drilling walls and installation of cables or antennas is **not allowed**.



Please be aware of actions that can **damage** the furniture or the infrastructure.





You should **not** leave children or persons for whom you are responsible by law or custom **unattended**, and you should **always accompany** children under 12 years old when outdoors.



Please **turn off** the lights when you leave!
Let's save electricity!



Please **turn off** the taps after use!
Let's save water!



Please adhere to the **schedule**
and the specified times of the laundry.



Please **empty pockets and remove** all items
from the clothes before washing



HELP KEEP OUR SPACE CLEAN FOR ALL



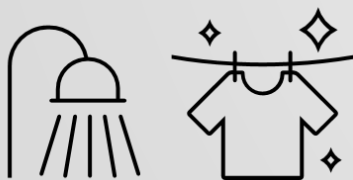
Do not litter

Keep corridors, outdoor areas and shared spaces clean



Clean your room regularly as per specified schedule

Throw your **garbage** into the bins provided



Take care of your **personal hygiene**



Using **digging or cutting** equipment
at the centre is **not allowed**.